

## **TERMS AND CONDITIONS ONE SANTUARIO & MASTERCARD**

The promotional activity ("Activity") governed by the present terms and conditions is amplified by Mastercard International Incorporated ("Mastercard") and developed and executed by Santuario Natural S.A.S. ("the Organizer") identified with Nit. 901.272.204-0. The Organizer is the sole and exclusive responsible for organizing and executing the Activity, as well as offering the experiences and benefits related to it.

### **1. General Description of the Activity:**

The Participant, with his/her Mastercard Credit Card (Platinum and Black), may acquire the exclusive experience and benefit described below, by entering through the website [www.priceless.com](http://www.priceless.com), where he/she will be redirected to the landing page <https://engine.lobbypms.com/reserva-one-love> ("Landing"), where he/she may access the experience and benefit.

### **2. Experience and Benefit:**

Participants will have access to the experiences and benefits listed below and will be able to access these as follows:

- Digital Experience: consists of a ten (10) minutes editorial video ("video") of the ritual "One Love" that combines the best techniques of Oriente practices at One Santuario Hotel, located in Palomino, La Guajira. An experience focused on the theory of Yin as feminine principle and mother nature, and Yang as masculine complement. This experience can be downloaded at no cost in the platform [www.priceless.com](http://www.priceless.com).

- Benefit: fifteen percent (15%) discount on the value of the reservation at Hotel One Santuario Natural located in Palomino, La Guajira, and as a gift a fifty (50) minutes ritual of Ionic Detox and massage for alignment and energetic cleaning, paying with Mastercard Black and Platinum cards. This discount can be requested at [Priceless.com](http://Priceless.com) and the promotional code will be sent to the email registered on the platform to be redeemed at the checkout of <https://engine.lobbypms.com/reserva-one-love> "Landing".

The Ionic Detox will be programmed by each Participant at the time of check-in at the hotel.

### **3. Validity:**

Valid from April 1st (1), 2021, through October fifteen (15), 2021.

### **4. Requirements to access the experience and benefit:**

Eligible for the experience are persons who:

1. Are holders of a Mastercard Credit Card (Platinum and Black) that has been issued by a financial institution and that is active and in force.
2. Accept these terms and conditions.
3. Access the experience within the established dates.
4. Request the downloading of the experience and the benefit by [www.priceless.com](http://www.priceless.com).

### **6. Legal:**

- By accepting the present Terms and Conditions, the Cardholder authorizes the Organizer to collect, store, process, update, use and transmit his/her personal information for the purposes of duly executing the Promotional Activity and making effective the benefit and experience in favor of the Participants, as well as the others found in its personal data treatment policy. By the fact of participating, unless otherwise stated in writing, the Participant accepts in its totality the Organizer's data treatment

policy, which can be consulted at [www.santuario.one/en/general-policies/](http://www.santuario.one/en/general-policies/) Likewise, he/she authorizes Mastercard and the persons authorized by him/her (such as advertising agencies), in a previous, express, informed and unequivocal manner, to treat his/her personal data, with the main purpose of redirecting him/her to the Landing of the Organizer for the acquisition of the experience and access to the benefit, as well as the others described in numeral 1.2. of the Terms of Use of the Platform [www.priceless.com](http://www.priceless.com), which can be consulted at [https://www.priceless.com/terms/es\\_CO](https://www.priceless.com/terms/es_CO).

- 6.1 The organizer reserves the right to cancel purchases deemed suspicious or fraudulent.
- 6.2 The benefit of the discount may be acquired by the Cardholder only once with the same means of payment.
- 6.3 By accessing the experience and/or the benefit, the Cardholder directly and irrevocably declares to be aware of these terms and conditions and to accept them in their entirety. Likewise, he/she declares to know and accept the Organizer's data processing policies.
- 6.4 The experience and/or benefit cannot be exchanged for other goods or services, nor can they be accumulated with other promotions.
- 6.5 The Organizer is exclusively and directly responsible to the Cardholders for the quality of the products and/or services purchased during the term of the Activity, as well as for the compliance with all existing and future regulations during the period of the Activity, especially those established in the Consumer Statute (Law 1480 of 2011). Mastercard does not provide any product and/or service, nor is it responsible for these, nor for human or technical errors that cause the experience and/or benefit not to be received.
- 6.6 Mastercard is not responsible for the delivery of the experiences and/or benefits. It is the Organizer's responsibility that the experiences and/or benefits are delivered in a satisfactory manner to the Cardholders. The provision of the services related to the experiences and/or benefits of this Activity will be made respecting the biosecurity protocols established in the framework of the Covid-19 pandemic.
- 6.7 Neither the Organizer nor Mastercard shall be responsible for any difficulties that may arise at the time of payment. In the event of any inconvenience with the payment card, or discussion about its validity, quota, and in general any matter that may affect the payment, the Cardholder acknowledges that neither Mastercard nor the Organizer are responsible for such concept, and must make the corresponding claims to their bank.
- 6.8 If necessary and/or at the discretion of the Organizer, the Organizer reserves the right to expand and/or clarify the scope of these terms and conditions and/or any of the procedures. Mastercard and the Organizer reserve the right to eliminate the experience and/or benefit; or to cease offering it before the end of its term.
- 6.9 By using the platform [www.priceless.com](http://www.priceless.com) the Cardholder declares that he/she is aware of and accepts the terms and conditions of use available at [https://www.priceless.com/terms/es\\_CO](https://www.priceless.com/terms/es_CO).
- 6.10 The Cardholders acknowledge and agree that the applicable law for any dispute arising in connection with the Activity shall be that of Colombia and waive their right to initiate any claim in any other jurisdiction.

7. **Disclosure:**

These Terms and Conditions are available for viewing during the term of the Activity at <https://santuario.one/en/one-santuario-home/>.